



When and how do I receive my COVID-19 lab results?

- COVID-19 test results are being resulted anywhere from 3 to 7 business days, however, with increased testing volume there may be a delay.
- We are receiving hundreds of labs daily. Due to the high volumes of labs received, we send out automated voicemails to ALL PATIENTS NEGATIVE FOR COVID-19.

ALL ANTIBODY RESULTS ARE sent via voicemail.

NOTE: The number being used is: (844) 585-3544, we suggest saving this number in your contacts, so you recognize it.

- ONLY POSITIVE COVID-19 results are being called by one of our providers daily.
- Sinai Urgent Care will gladly email results to the patient upon request. The email is encrypted to protect patient confidentiality and prevent any HIPAA violations. If results are requested by the patient, you will get your password by a Sinai Urgent Care staff member. NOTE: Emails must be opened via computer due to encryption, it WILL NOT open on your phone or any other electronic devices. Alternatively, you can create a patient portal through LabCorp and will be able to print your results out from there.*
- Sinai Urgent Care is currently using LabCorp private labs to send out specimens.

*Please make a patient portal on the LabCorp website. You will also be able to print your lab results from your patient portal if needed.

LabCorp
<https://patient.labcorp.com/>